

## Mercedes-Benz Genuine Parts



### Quality & Value

Owning a Mercedes-Benz is one of your rewards for working hard in life. Keeping your masterpiece as it is destined to be is proof that you really deserved it. The Mercedes-Benz is engineered to satisfy the person to drive. When you drive the car, you will feel its power & its perfection. Treat it the way it deserves to be, with originality. Use only Mercedes-Benz Genuine Parts.

Every parts of your Mercedes-Benz are precisely measured to ensure its perfection. Only our guaranteed genuine parts, which exceed our high standard quality control, can guarantee the perfect driving experience Mercedes-Benz pledges to you. Mercedes Genuine Parts are distributed throughout our network & become available to you through our authorized dealer. For your peace of mind every Mercedes-Benz Genuine Parts purchase from our authorized dealer comes with 2 years warranty of quality.

Customer service assistance center: (021) 7470-2222 (during office hours)  
Mercedes-Benz 24 hours Emergency service: (021)7470-3333  
e-mail: cc\_service@daimler.com

# Integrated Service Package

Mercedes-Benz





Your Mercedes-Benz is not only one of the safest and most comfortable vehicles on the road, but also one of the most technically sophisticated.

To make your driving more enjoyable, your Mercedes-Benz comes with an Integrated Service Package (ISP) as a standard. Thus you can always continue your journey without delay and the rest becomes our task to serve you.

Integrated Service Package (ISP) means free service, maintenance and repairs for the first 3 years without mileage limitation, starting from the first registration date. This comprehensive service package comes free with every new Mercedes-Benz passenger car as standard.

**With Integrated Service Package (ISP) you are entitled to :**

- ▶ **Manufacturer's warranty, service, maintenance & repairs** of your Mercedes-Benz at no cost. You will enjoy care free motoring, with no unpredictable service costs and you can also keep your wallet safe.
- ▶ **Get high & uniform service quality** within the Mercedes-Benz authorized workshops. Please visit our Mercedes-Benz authorized workshops at any convenient time for you. With a dedicated team, complete tools & equipment, we are ready to serve your Mercedes-Benz.
- ▶ **Get high resale value.** Your Mercedes-Benz will be kept in excellent condition due to regular service & maintenance as well as repairs carried out with original Mercedes-Benz spare parts.

**Items covered under ISP :**

- Service & Maintenance
- Engine
- Power train : transmission & rear axle
- Steering system
- Brake system
- Air conditioning system
- Electrical system including radio/CD & battery
- Suspension system including front & rear shock absorbers
- Safety system : Air Bags, Central Lock

**Items not covered under ISP :**

- All damaged related to mishandling, accidents, alterations
- All damaged related to natural disaster
- Surface corrosion or other type of damage from environmental influence
- All damage due to lack of maintenance or the use of wrong fuels and service products
- Damage to glass parts
- Damage to tires and rims
- Wheel alignment

Mercedes-Benz

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